




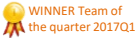
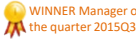
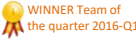



MOHAMED ABDELAZIZ




TRANSFORMATION LEADER



WORK EXPERIENCE

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Current **ORANGE BUSINESS**
 2018 Feb **Transformation Leader**
 GPS (Global Platforms & Services) department
 - Leading the implementation of the strategic transformation & new ways of working.
- Current **Head of UCC Global Operations**
 2018 Feb ESC (Expertise & Solution Center) department
 - Leading UCC services supported by L2 teams across Egypt, India, Brazil & Mauritius
 - Leading Service Desk teams L1 in Egypt (3 managers - 60 employees)
- 2018 Feb **Head of Private Cloud Operations**
 2016 Sep OCB (Orange Cloud for Business) department
 - Managed operations teams of 30 employees. 
- 2016 Sep **Head of Dedicated Customers Operations**
 2015 Jul OCB (Orange Cloud for Business) department
 - Managed 2 teams of 16 employees.  
- 2015 Jul **Head of Service & Experts Operations**
 2014 Aug OCB (Orange Cloud for Business) department
 - Managed 2 teams L1 & L2 of 8 employees. 
- 2014 Aug **Technical Operation Owner**
 2013 May ITD (IT Delivery) department 
- 2013 May **Expert Solution Engineer**
 2012 May ITD (IT Delivery) department
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2012 May **PIRELLI**
 2010 May **System & Application Engineer**
 Industrial IT 
 - Lead the implementation of the Production Control System (PCS) in Pirelli Egypt.
- 2010 Apr **A T & C (NEC Reseller)**
 2009 Jan **Presales Technical Engineer**
 NEC Business Partner in Egypt 
- 2009 Jan **C O B (Conference Organizing Bureau)**
 2005 Jul **Organizer & Technical Support**
 Multinational conferences 




EDUCATION

- Current **ESLSCA UNIVERSITY**
 2021 **Master of Business Administration (MBA), Management**
- 2008 Jun **AIET**
 2003 Sep **BSc in Electronics and Communication Engineering**
 - Graduation project: Coding Techniques in Digital Communication Systems
 - Graduation project grade: Excellent
- 2003 Jul **COLLÈGE SAINT-MARC**
 1990 Sep **High School Student**
 - 13 Years of high school French & English education.

INFO

 **Email**
mohamed@abdelazizgroup.com

 **Mobiles**
+2 0111 411 4940

 **Date of birth**
3rd of June 1985

 **Website**
<https://abdelaziz.co>

LANGUAGES

 **English**
Fluent

 **French**
Fluent

 **Arabic**
Native

OBJECTIVE

An ambitious, energetic, enthusiastic and dynamic with strong analytical skills seeking challenging senior management position within a multinational company or a professional & fast-growing local organization to lead it to a higher position and enhance my current competencies.

MANAGED TECHNOLOGIES

- MS Direct Routing
- MS Teams
- Cloud solutions
- VMware vSphere
- Virtual PC
- Citrix XenApp
- Backup solutions
- EMC Storage & Backup
- Microsoft Skype
- Anywhere 365
- Microsoft SharePoint
- Microsoft Exchange
- SMTP
- IBM Websphere (WAS)
- IBM Connections
- IBM HTTP Server (IHS)
- Apache server
- CMS
- DNS
- BigIP
- Cisco switches & routers
- Linux RedHat/Ubuntu
- Unix Solaris/HPUX
- Windows server
- Exalead search engine
- Fault tolerant system
- Disaster Recovery Plan
- Clustering systems
- Blade servers
- SAN/NAS/DAS
- Oracle/RAC
- SQL/MySQL
- SAP ERP
- PCS
- Time attendance system
- CCTV
- Skills portal



PROFESSIONAL SKILLS

Management skills:

- Build relationships, manage conflicts, escalations and ability to delegate.
- Excellent understanding of strategy, business functions and workflow.
- Ability to make efficient & accurate decisions.
- Budget, forecast, manage cash flow, understand financial statements and manage business metrics.
- Ability to attract, retain, motivate, coach and develop team members for high performance.
- Good mix between accuracy attention to details and result oriented.

Communication skills:

- Strong communication and interpersonal skills
- Effective presentations and public speaking skills.
- Professional and confident in interacting with both internal and external parties.
- Dynamic, self-driven as well as able to work under tight time-line.
- Full-Time positions available.

Leadership skills:

- Outstanding leadership skills with demonstrable ability to effectively manage and develop a diverse team of people
- Influence, lead and plan project, risks, costs, time and lean management.
- Excellent initiative with a high level of energy.
- Tolerant and flexible to different and stressed situations.
- Flexible and open to change priorities and manage multiple tasks simultaneously within compressed time frames.
- A good team leader player with very positive attitude.

Global Transversal skills:

- Ability to develop & execute global strategy and plan
- Manage and develop cross-cultural business and ensure the same level of quality across several sites